



# Smart Notification Acknowledgement Console

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## Xinghua Primary School 2015 Communication Solution Overview

# Introduction

## What is SNAC™?

SNAC™ is a communication solution that uses smartphone (iPhone & Android) 3G/4G/WIFI network to receive notification send by the school.

Parents will receive an alert tone on their smartphone when a new notification is sent and received on your smartphone.

## Benefits of using SNAC™ Communication

- Receive real-time notifications and circulars from school
- Grant real-time digital acknowledgement to e-consent forms regarding your child/ward activities
- Receive notifications on child's attendance in school, and
- Kept updated on school's events and activities

# Download & Installation

To install SNAC™ communication application into your smartphone, do a keyword search 'SNAC' from your iPhone APP store or Android Play Store and proceed to download and install the application.

For iOS:

<https://itunes.apple.com/sg/app/snac/id582542178>

For Android:

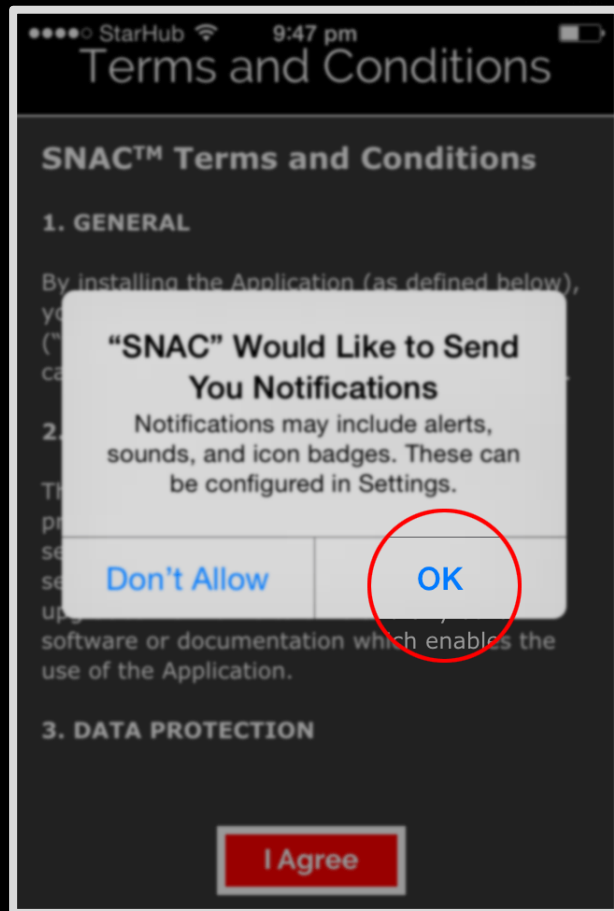
<https://play.google.com/store/apps/details?id=com.apptitude.snac>



SNAC™ supports  
iPhone iOS 6.0 ≤ :  
Android OS 3.2 ≤



# \*iOS (iPhone) User\*



iOS (iPhone) users MUST allow 'Push Notification' to receive alert tone, APP badge alert of new notification.

Should you have accidentally tapped on "Don't Allow".

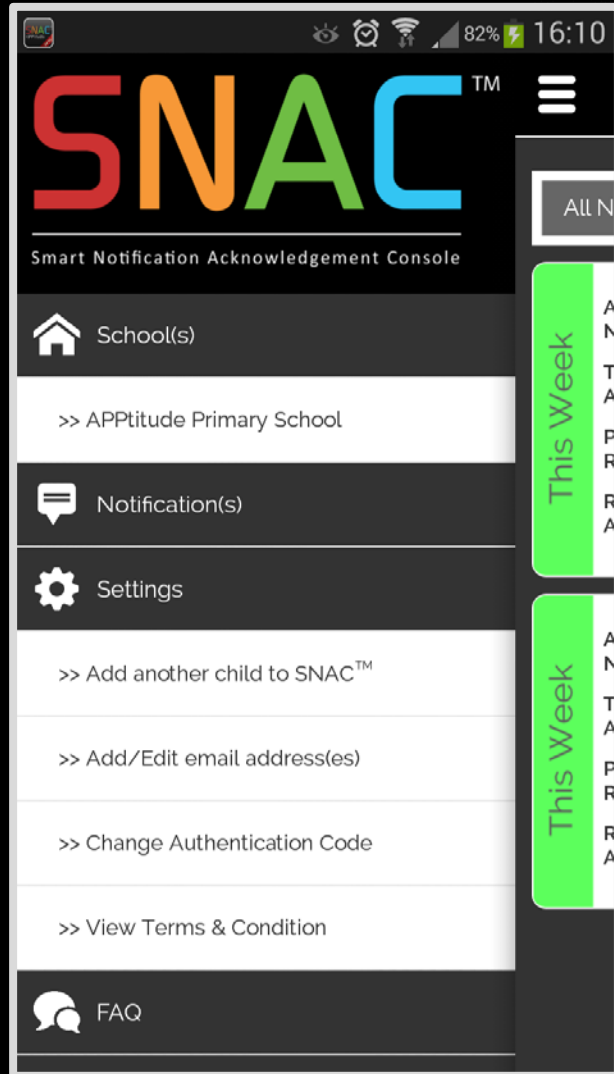
You can enable manually from "Settings" -> "Notifications" -> "Allow Notifications"

## **\*\*Additional Information\*\***

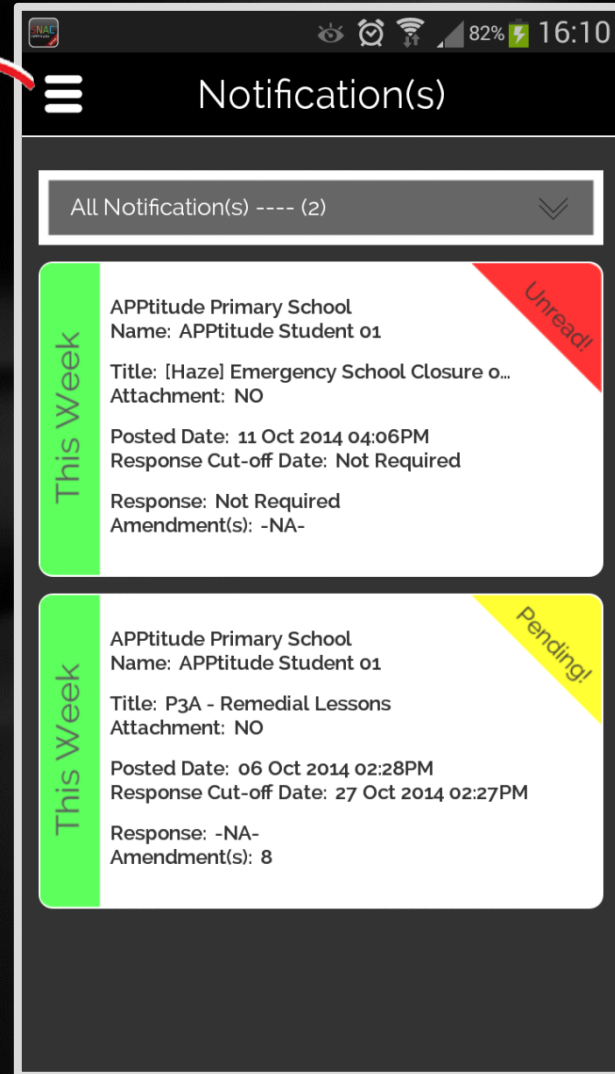
Parents who had already registered on your elder child/children on SNAC from the school, need not to re-register again.

You can go to "Add Another Child on SNAC™" at the main menu.

# SNAC™ Smartphone App Interface



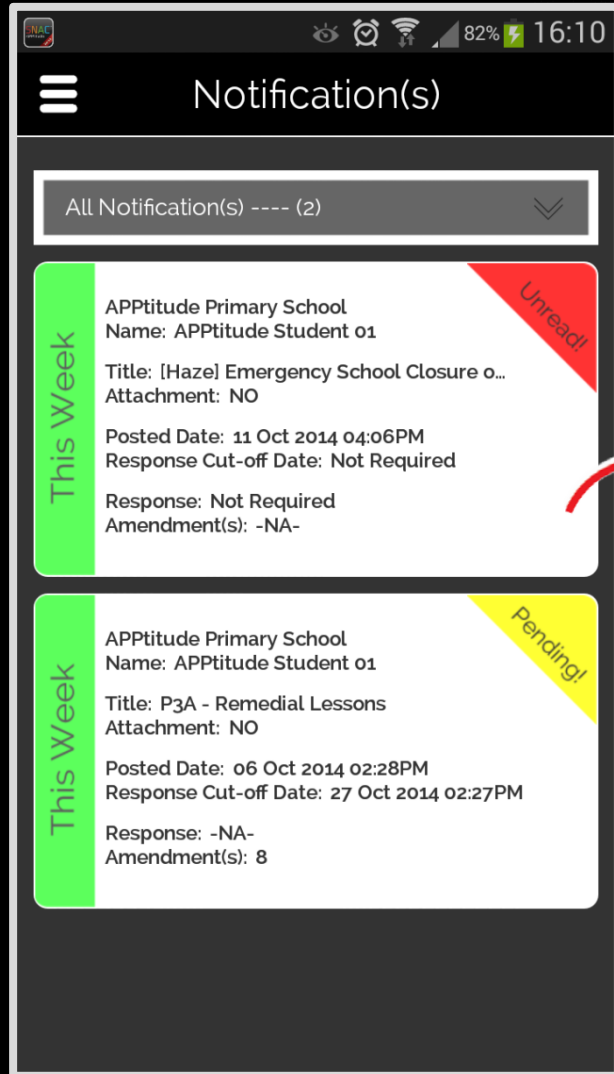
Main Menu Screen



Notification Summary Screen



# Reading Notification(s) sent from the School

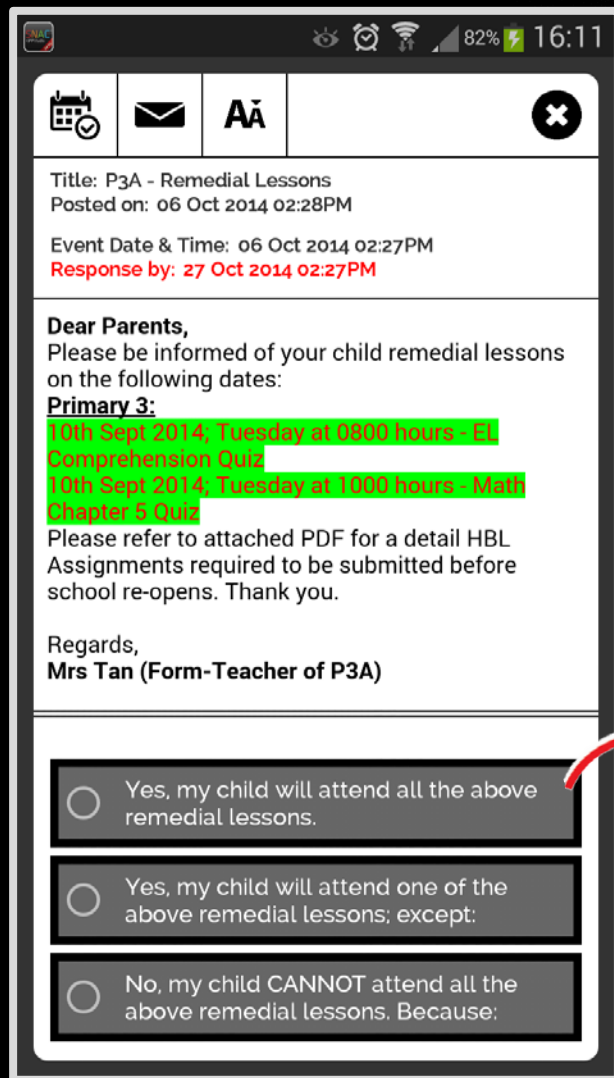


Tap to read the notification

Note: New notification will appear with a red tab "Unread"

While read notification pending your response or consent will have a "Pending" yellow tab

# Reading Notification(s) sent from the School



16:11 82%  
Title: P3A - Remedial Lessons  
Posted on: 06 Oct 2014 02:28PM  
Event Date & Time: 06 Oct 2014 02:27PM  
Response by: 27 Oct 2014 02:27PM

**Dear Parents,**  
Please be informed of your child remedial lessons on the following dates:  
**Primary 3:**  
10th Sept 2014, Tuesday at 0800 hours - EL Comprehension Quiz  
10th Sept 2014, Tuesday at 1000 hours - Math Chapter 5 Quiz  
Please refer to attached PDF for a detail HBL Assignments required to be submitted before school re-opens. Thank you.

Regards,  
Mrs Tan (Form-Teacher of P3A)

Yes, my child will attend all the above remedial lessons.

Yes, my child will attend one of the above remedial lessons; except:

No, my child CANNOT attend all the above remedial lessons. Because:

It is a good practise to scroll your notification to the bottom to look out for responses put up by your school.



# Responding a Notification(s) sent from the School

16:19 85%

Calendar Email Aa X

Yes, my child will attend all the above remedial lessons.

Yes, my child will attend one of the above remedial lessons; except:

math remedial due to piano grade 8 exam. Pls excuse my child. Thank you.

Mrs Lim (+65 9999 9999)

No, my child CANNOT attend all the above remedial lessons. Because:

Enter Authentication Code Here

[Send Authentication Code to my email](#)

**Submit Response**

You are required to input remarks in the text field provided for your selection.

To ensure the responses or consent are made by you or your spouse.

You are required to enter your "Authentication Code" to authorise your consent.

Tap on "Submit Response" to complete your authorisation.

# Responding a Notification(s) sent from the School

The screenshot shows a mobile app interface with a status bar at the top displaying icons for eye, alarm, Wi-Fi, and battery (85%) along with the time 16:19. Below the status bar is a navigation bar with icons for a calendar, an envelope, text formatting (Aa), and a close button (X). The main content area contains three radio button options for responding to a notification. The second option is selected. Below the options is a text input field for an authentication code. At the bottom, there is a checked checkbox for 'Send Authentication Code to my email' and a red 'Submit Response' button. A red arrow points from the 'Submit Response' button to the yellow text box on the right.

Yes, my child will attend all the above remedial lessons.

Yes, my child will attend one of the above remedial lessons; except:

math remedial due to piano grade 8 exam. Pls excuse my child. Thank you.

Mrs Lim (+65 9999 9999)

No, my child CANNOT attend all the above remedial lessons. Because:

Enter Authentication Code Here

Send Authentication Code to my email

**Submit Response**

In the event, you have forgotten your "Authentication Code".

You can tap on "Send Authentication Code to my email"

*Tip: For security purposes and easy remembering for future authorisation, it is strongly recommended that you change the default system generated authentication code.*

# Responding a Notification(s) sent from the School

The screenshot shows a mobile app interface with a status bar at the top displaying icons for eye, alarm, Wi-Fi, and battery at 85% with the time 16:19. Below the status bar is a navigation bar with icons for a calendar, an envelope, text formatting (Aa), and a close button (X). The main content area contains three radio button options for responding to a notification. The second option is selected. Below the options is a text input field for an authentication code. At the bottom, there is a checked checkbox for 'Send Authentication Code to my email' and a red 'Submit Response' button. A red arrow points from the 'Send Authentication Code to my email' checkbox to the yellow text box on the right.

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## **\*\*IMPORTANT\*\***

It is recommended to have your Smartphone set to "Auto-Update" in the event of SNAC™ new features and bug fix are released on the mobile stores.

# SNAC™ Technical Support

Email helpdesk support on Monday to  
Friday from 9am to 6pm.

(Except Sat, Sun, PH eve and PH)

[snac.support@apptitude.sg](mailto:snac.support@apptitude.sg)

\*Do leave your contact number in your email if  
you wish to be contacted via telephone for  
technical matters\*