



Smart Notification Acknowledgement Console

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Xinghua Primary School 2015 Communication Solution Overview

Introduction

What is SNAC™?

SNAC™ is a communication solution that uses smartphone (iPhone & Android) 3G/4G/WIFI network to receive notification send by the school.

Parents will receive an alert tone on their smartphone when a new notification is sent and received on your smartphone.

Benefits of using SNAC™ Communication

- Receive real-time notifications and circulars from school
- Grant real-time digital acknowledgement to e-consent forms regarding your child/ward activities
- Receive notifications on child's attendance in school, and
- Kept updated on school's events and activities

Download & Installation

To install SNAC™ communication application into your smartphone, do a keyword search 'SNAC' from your iPhone APP store or Android Play Store and proceed to download and install the application.

For iOS:

<https://itunes.apple.com/sg/app/snac/id582542178>

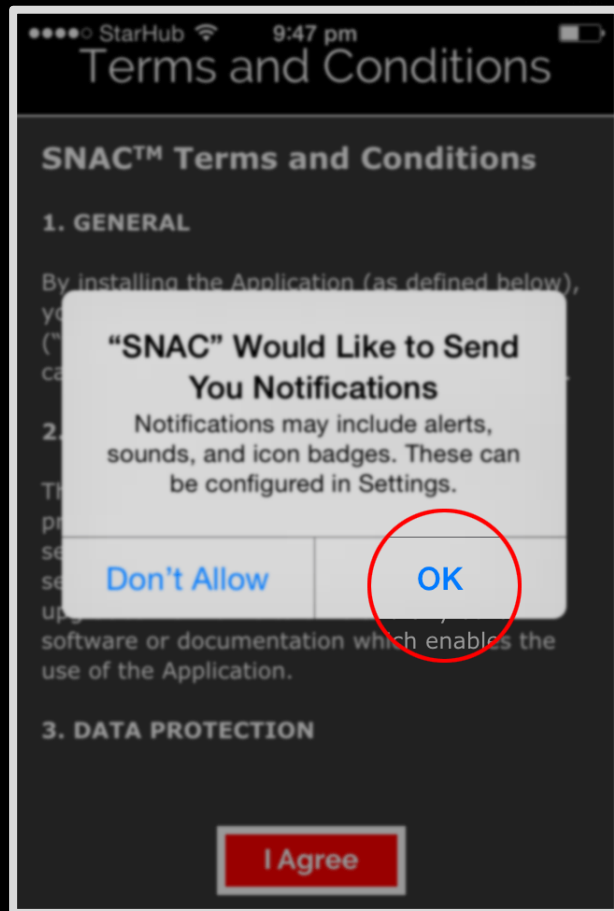
For Android:

<https://play.google.com/store/apps/details?id=com.apptitude.snac>



SNAC™ supports
iPhone iOS 6.0 ≤ :
Android OS 3.2 ≤

iOS (iPhone) User



iOS (iPhone) users MUST allow 'Push Notification' to receive alert tone, APP badge alert of new notification.

Should you have accidentally tapped on "Don't Allow".

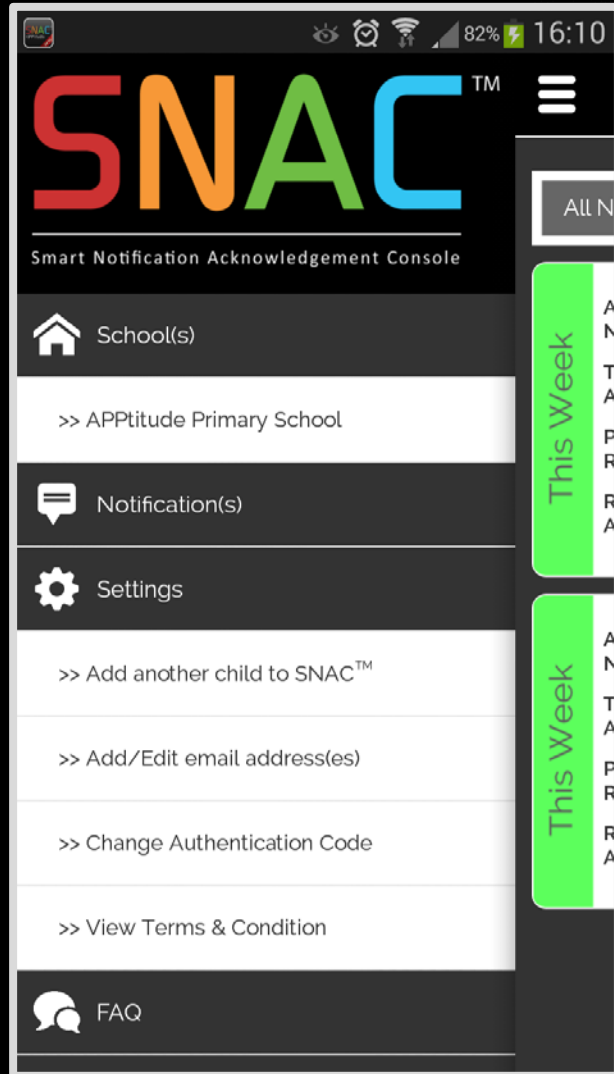
You can enable manually from "Settings" -> "Notifications" -> "Allow Notifications"

****Additional Information****

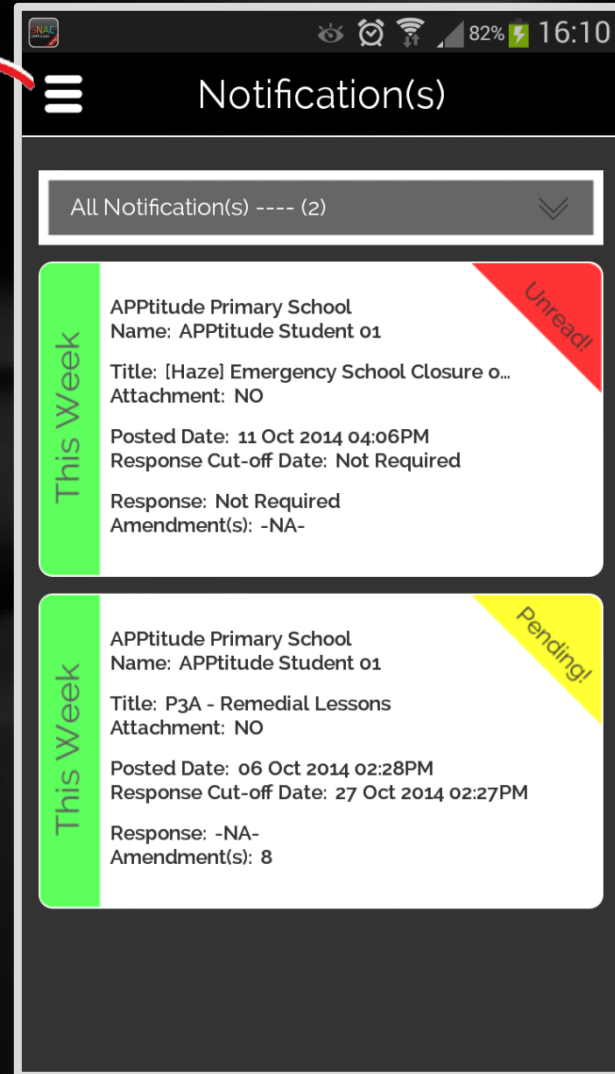
Parents who had already registered on your elder child/children on SNAC from the school, need not to re-register again.

You can go to "Add Another Child on SNAC™" at the main menu.

SNAC™ Smartphone App Interface

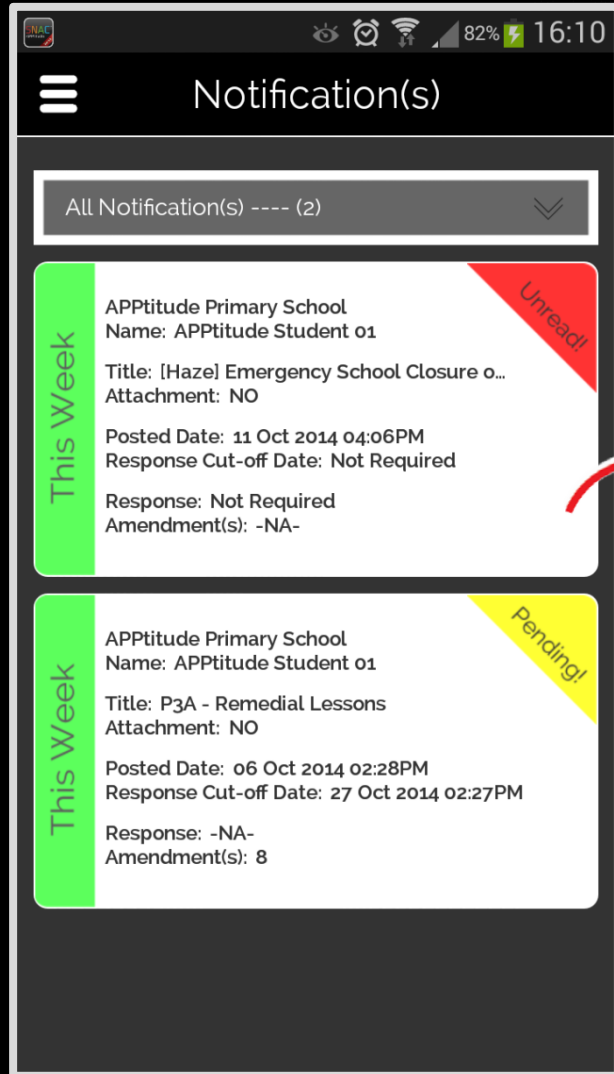


Main Menu Screen



Notification Summary Screen

Reading Notification(s) sent from the School

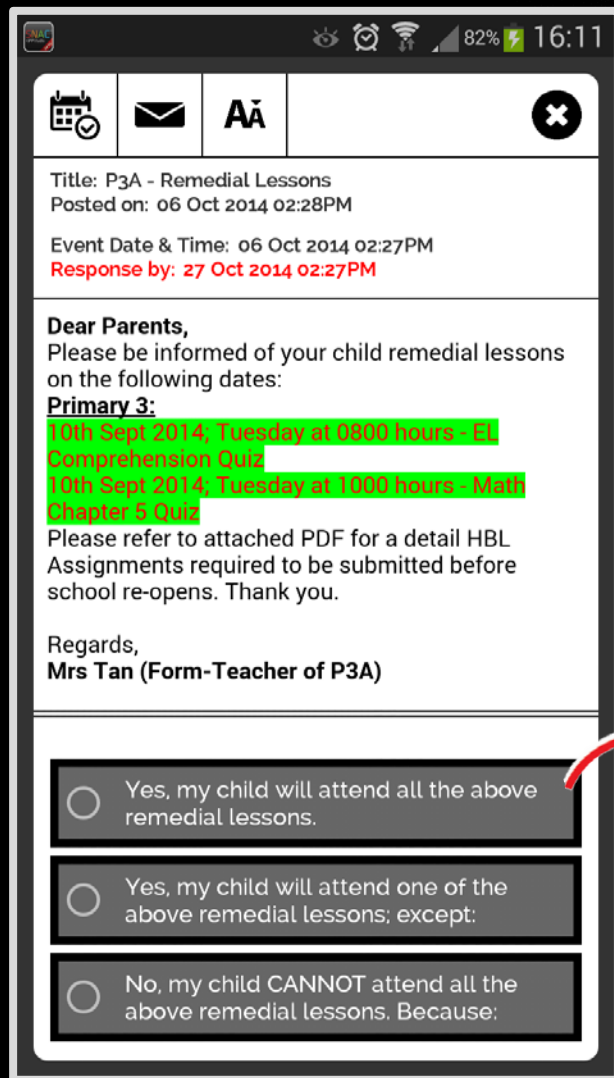


Tap to read the notification

Note: New notification will appear with a red tab "Unread"

While read notification pending your response or consent will have a "Pending" yellow tab

Reading Notification(s) sent from the School



82% 16:11

Calendar, Mail, Font Size, Close

Title: P3A - Remedial Lessons
Posted on: 06 Oct 2014 02:28PM

Event Date & Time: 06 Oct 2014 02:27PM
Response by: 27 Oct 2014 02:27PM

Dear Parents,
Please be informed of your child remedial lessons on the following dates:
Primary 3:
10th Sept 2014, Tuesday at 0800 hours - EL Comprehension Quiz
10th Sept 2014, Tuesday at 1000 hours - Math Chapter 5 Quiz

Please refer to attached PDF for a detail HBL Assignments required to be submitted before school re-opens. Thank you.

Regards,
Mrs Tan (Form-Teacher of P3A)

Yes, my child will attend all the above remedial lessons.

Yes, my child will attend one of the above remedial lessons; except:

No, my child CANNOT attend all the above remedial lessons. Because:

It is a good practise to scroll your notification to the bottom to look out for responses put up by your school.

Responding a Notification(s) sent from the School

16:19 85%

Calendar, Email, Aa, Close

Yes, my child will attend all the above remedial lessons.

Yes, my child will attend one of the above remedial lessons; except:

math remedial due to piano grade 8 exam. Pls excuse my child. Thank you.

Mrs Lim (+65 9999 9999)

No, my child CANNOT attend all the above remedial lessons. Because:

Enter Authentication Code Here

Send Authentication Code to my email

Submit Response

You are required to input remarks in the text field provided for your selection.

To ensure the responses or consent are made by you or your spouse.

You are required to enter your "Authentication Code" to authorise your consent.

Tap on "Submit Response" to complete your authorisation.

Responding a Notification(s) sent from the School

16:19 85%

Yes, my child will attend all the above remedial lessons.

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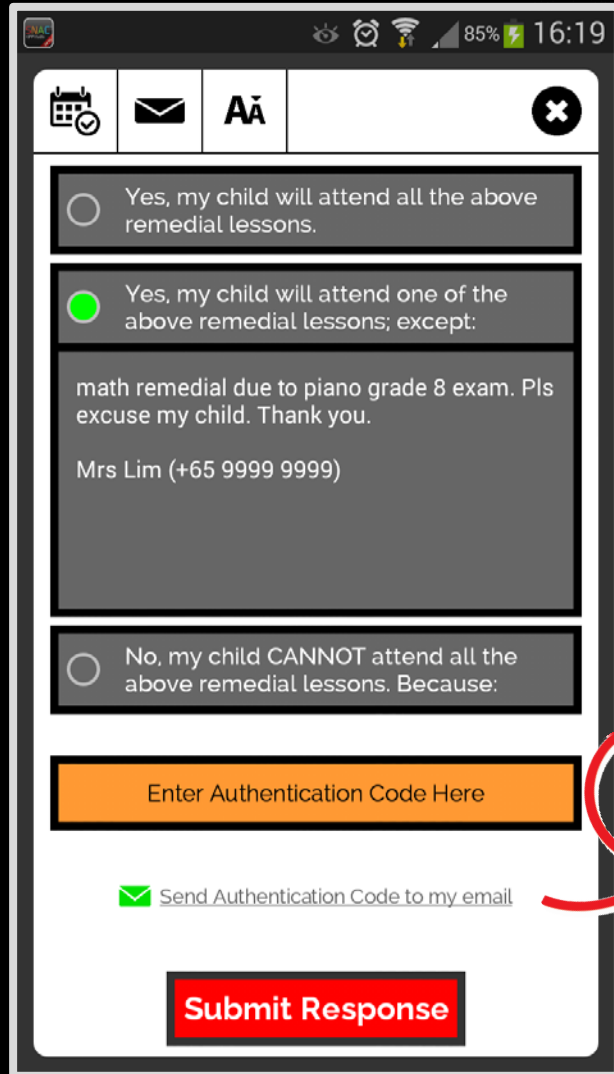
Submit Response

In the event, you have forgotten your "Authentication Code".

You can tap on "Send Authentication Code to my email"

Tip: For security purposes and easy remembering for future authorisation, it is strongly recommended that you change the default system generated authentication code.

Responding a Notification(s) sent from the School



The screenshot shows a mobile application interface for responding to a school notification. At the top, there is a status bar with icons for eye, alarm, Wi-Fi, and battery (85%), and the time 16:19. Below the status bar is a navigation bar with icons for a calendar, an envelope, text formatting (Aa), and a close button (X). The main content area contains three radio button options for selecting a response:

- Yes, my child will attend all the above remedial lessons.
- Yes, my child will attend one of the above remedial lessons; except:
math remedial due to piano grade 8 exam. Pls excuse my child. Thank you.
Mrs Lim (+65 9999 9999)
- No, my child CANNOT attend all the above remedial lessons. Because:

Below the options is an orange input field labeled "Enter Authentication Code Here". At the bottom, there is a checked checkbox labeled "Send Authentication Code to my email" and a red "Submit Response" button. A red arrow points from the "Send Authentication Code to my email" checkbox to the yellow text box on the right.

In the event, you have forgotten your "Authentication Code".

You can tap on "Send Authentication Code to my email"

Tip: For security purposes and easy remembering for future authorisation, it is strongly recommended that you change the default system generated authentication code.

****IMPORTANT****

It is recommended to have your Smartphone set to "Auto-Update" in the event of SNAC™ new features and bug fix are released on the mobile stores.

SNAC™ Technical Support

Email helpdesk support on Monday to
Friday from 9am to 6pm.

(Except Sat, Sun, PH eve and PH)

snac.support@apptitude.sg

*Do leave your contact number in your email if
you wish to be contacted via telephone for
technical matters*